

Moving to EE if you have a 4G phone

This offer is only available for customers who join or upgrade on T-Mobile or Orange with a plan with a 4G ready device, or customers who already have a 4G ready compatible iPhone 5 and join T-Mobile or Orange on a 12 month SIM only plan. Please see the T-Mobile or Orange websites for eligible plans. When 4G launches and you're ready to move to EE, you can only move by completing our online form.

You can join or upgrade on T-Mobile or Orange on a 12, 18 or 24 month plan with a 4G ready phone. There may be an upfront handset cost. The phone will be 4G ready but you won't have access to EE's 4G network.

If you already have a compatible 4G ready iPhone 5 you can join T-Mobile or Orange on a 12 month SIM only plan and move to EE when 4G launches in your area. If you've purchased your iPhone 5 from another UK network, you'll need to unlock the phone with your network first. If you've purchased your iPhone 5 from anywhere outside the UK, there is only one model that will be compatible on our network. It's model number: GSM model A1429. You can check the different models at <http://www.apple.com/iphone/specs.html>

To get access to EE's 4G network you'll need to move to a new plan on EE and agree to a new 18 or 24 month minimum term. You will not get another 4G handset as part of your new EE plan. You'll also need a new EE SIM card. We'll post this to you with instructions. You can move to EE at any time during the minimum term of your T-Mobile or Orange contract, and it's your choice whether to move.

There's no charge to move if you sign up to a new minimum term on EE which is the same length or longer than your current minimum term on T-Mobile or Orange. If you do want to move to a shorter plan on EE, an additional fee is payable. You can also only sign up to a plan on EE with a monthly cost (excluding any out of allowances costs for calls, texts or data) that is the same monthly cost or higher than your plan on T-Mobile or Orange.

You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G mast. 4G will only be available in select cities in the UK. Your 4G phone may not be compatible with other 4G networks outside the UK. You should check your personal 4G coverage before you move to EE.

We may remove this offer at our discretion or change or vary these terms and conditions at any time.